# **Crowdfunder Platform FAQs**

# Q How do I invest in HIF2025 using Crowdfunder?

### 1 Follow the link to our page <a href="https://www.crowdfunder.co.uk/p/hif25">https://www.crowdfunder.co.uk/p/hif25</a>

You will see this page (below)



#### 2 Click on the Invest button and it will take you to this page



You then have a choice of a number of investment levels from £100 to £10,000. Each one includes the phrase 'or more.' If you want to invest £200 for example you would select the '£100 or more' option.

3 Click on the select investment button and it will take you to this page (below)

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Here, on the **left hand side** you need to fill out your name and email address (unless you already have a Crowdfunder account in which case you use the **Sign In** button) and your payment details.

And on the **right hand side** you would add £100 in the **Additional Investment** box to increase your total to £200 (you would simply leave this at zero if you are investing £100)

Also on the right hand side you will see that Crowdfunder has automatically added a 10% tip. You can remove it and set it to zero by clicking on the **Enter Custom Amount** button below the slider.

Further down the page you will see this (below). On the right hand side is a **Summary** of your investment – in this example £200 and no tip.

On the left hand side you need to complete your details in the **Registered Address** box. If you are going to be the recipient of the share certificate (which we will issue to you after the Share Offer closes on 1<sup>st</sup> July) then complete this form with your name and address. If the shares are a gift for someone else then you would click the 'gift' box and complete the form that is then shown.

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4 When you have completed the form and checked the boxes at the bottom press the Process Payment Securely button to complete your investment.

After you have checked out you will receive an email confirming your investment (described at this stage as a 'pledge'). Please note that until the share offer closes and the fund goes live your money is held securely by Crowdfunder on behalf of HDT. When the fund goes live – provisionally set as  $1^{st}$  July - they release the money to HDT. We will then contact you and ask you what interest rate – 0, 2 or 4% - that you wish to receive and at this point we will then issue you with your share certificate.

If you need to contact us in the meantime there is a Contact button on the Crowdfunder page or you can contact us at HIF2025@hdtleeds.org.uk

# Other Common Questions from Crowdfunder Investors

## Q. I've accidentally selected "anonymous" - can I change this? Can I edit my comment?

You can rectify this by logging into your Crowdfunder account, navigating to My Pledges, and adjusting the settings of your pledge.

### Q. When will I officially become an investor?

You will become a formal investor and member of the society when they draw down the funds and allocate the invested money in the society's property. Until that point, you are considered a prospective investor, and the society does not have your contact details.

# *Q.* The society has altered the terms and conditions of the offer, and I'm not satisfied. How do I cancel my investment?

You can cancel your investment by logging into your Crowdfunder account, accessing My Pledges, and cancelling the pledge. If the share issue has concluded, you will need to contact the organisation directly to arrange a refund.